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**Date:** August 1st, 2024  
**To:** OnGuard North America Value Added Resellers  
**From:** LenelS2 Product Management Team  
**Subject:** End of Life for OnGuard® *Cloud Edition* Part Numbers

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LenelS2® would like to inform you of the End-of-Life (EOL) for the Product and Part Numbers associated with OnGuard® *Cloud Edition* (not to be confused with the recently-released OnGuard Cloud product). OnGuard *Cloud Edition* was an alternative OnGuard package / kit that was created to be used for OnGuard installations destined for the Amazon Web Services (AWS) Cloud environments.

The OnGuard *Cloud Edition* combined OnGuard System (SWS) options with the Terminal Services (SWG-1360 / 1370) license to allow for remote access for use in AWS Cloud. *Cloud Edition* also was supported by a set of Amazon Machine Images (AMIs) for available OnGuard versions (within the Public Machine Images section of AWS) intended to allow for quick deployment of the OnGuard application servers in AWS.

This decision to EOL OnGuard *Cloud Edition* is part of LenelS2's continuing efforts to streamline product offerings and to make way for the new, innovative OnGuard Cloud solution where customers will find more value.

**IMPORTANT:** Customers interested in installing OnGuard within the supported cloud platforms will continue to be able to do so with their existing OnGuard systems and licenses using our already established bring-your-own-license options.

Customers with existing OnGuard *Cloud Edition* systems can continue to use and upgrade their systems as is typical of the standard OnGuard ES/ADV/PRO systems on which they were based. As OnGuard *Cloud Edition* was a package / kit of standard SWS and SWG part numbers, there are no changes required in your installations based on the EOL for these Part Numbers. These *Cloud Edition* installations will continue to be OnGuard and will be supported as such.

That said, the Amazon Machine Images (AMI) established for use with *Cloud Edition* will no longer be created for new versions of OnGuard (OnGuard 8.1 offered the last available AMI published) due to lack of need and usage.

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The *Cloud Edition* Part Numbers that are now EOL include:

SWS-CLD-32ES	New license for OnGuard 32ES AWS AMI environments
CON-CLD-32ES	Conversion of an existing on-premise 32ES license to an AWS AMI cloud license
SWS-CLD-ADV	New license for OnGuard ADV AWS AMI environments
CON-CLD-ADV	Conversion of an existing on-premise ADV license to an AWS AMI cloud license
SWS-CLD-PRO	New license for OnGuard PRO AWS AMI environments
CON-CLD-PRO	Conversion of an existing on-premise PRO license to an AWS AMI cloud license

These parts have already been removed from the January 2024 LenelS2 Price Book and will be removed from our ordering system 6 months (180 days) from the date of this notification.

Customers looking for an alternative to hosting their own OnGuard system in the cloud are encouraged to investigate the **OnGuard Cloud** product offering that was recently released. Please visit <https://www.lenels2.com/en/security-products/OnGuardCloud/> for more information on OnGuard Cloud.

In summary, the Part Numbers for the OnGuard *Cloud Edition* packages / kits will no longer be available for purchase. This change will have no effect on the long-term support of your established OnGuard environment, and *Cloud Edition* systems will continue to be supported alongside the similar OnGuard standard until the End of Support for your installed OnGuard system version.

Our commitment to providing excellent customer service remains unchanged. If you have any questions or need assistance, please contact your LenelS2 Representative.

Thank you for your continued support of LenelS2.

Sincerely,

LenelS2 Product Management