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**Date:** April 15<sup>th</sup>, 2024  
**To:** LenelS2 NetBox Value Added Resellers  
**From:** LenelS2 Product Management Team  
**Subject:** Cumulus TLS 1.0 / 1.1 Support Ending on June 1<sup>st</sup>, 2024

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As we continue to provide security solutions that meet evolving cybersecurity & data privacy industry standards, **LenelS2 is alerting our VARs to the End of Support (EOS) for TLS 1.0 / 1.1 on the Cumulus Platform on June 1<sup>st</sup>, 2024. This EOS notification impacts NetBox, VRx & NetVR Systems currently connected to Cumulus.**

Please review the **TLS 1.2 LENEL S2 SYSTEM SOFTWARE VERSION COMPATIBILITY & UPGRADE MATRIX** on the page that follows to determine which action your LenelS2 system(s) requires:

- a. **Software version upgrade**
- b. **Hardware replacement**
- c. **No action is required**



## TLS 1.2 LENEL·S2 SYSTEM SOFTWARE VERSION COMPATIBILITY & UPGRADE MATRIX

*CUMULUS END OF SUPPORT OF TLS 1.0 / 1.1 ON JUNE 1, 2024*

### NetBox / NetVR

Version	Ubuntu	TLS 1.2 support	Action Required
All Versions	10	No	Forward upgrade required
All Versions	14	No	Forward upgrade required
5.6.1 & Lower	16	No	Upgrade to 5.6.2
5.4.3 & Lower	18	No	Upgrade to 5.4.4 or higher
<b>5.6.2</b>	<b>16 &amp; 18</b>	<b>Yes</b>	<b>No action required</b>

### VRx

Version	Ubuntu	TLS 1.2 support	Upgradable to 5.7	Action Required
5	16	No	No	*System drive replacement required
5.1	16	No	No	*System drive replacement required
5.2	16	No	No	*System drive replacement required
	18	No	Yes	Upgrade to v 5.7
5.3	16	No	No	*System drive replacement required
	18	No	Yes	Upgrade to v 5.7
5.4	16	No	No	*System drive replacement required
	18	No	Yes	Upgrade to v 5.7
5.5	16	No	No	*System drive replacement required
	18	No	Yes	Upgrade to v 5.7
<b>5.7</b>	<b>18</b>	<b>Yes</b>	<b>N/A</b>	<b>No action required</b>
	<b>22</b>	<b>Yes</b>	<b>N/A</b>	<b>No action required</b>

*\* = Call tech support for details*

We recognize this may be a significant transition for certain VARs and/or end-users, and will be available to help during the transition. Should you have any questions, please contact your LenelS2 Regional Sales Manager for assistance.

Thank you for your continued support of LenelS2.

Sincerely,

**LenelS2 Product Management**

A Carrier Company

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